



Terms and Conditions

Booking

A course place is confirmed only on receipt of a completed Booking Form and payment of the full course fee. Course places are allocated on a first-come, first-served basis. Individual booking forms can be submitted online (recommended) or can be posted to Peak Mountain Training, 76 Hunter House Road, Sheffield, S11 8TW. Course fees can be paid online (recommended), by bank transfer (Account No: 25261950; Sort Code 09-01-27 [please use your full name as a reference]) or by cheque - payable to Peak Mountain Training.

Cancellation

Peak Mountain Training reserves the right to cancel any course due to circumstances outside of its control, including, but not limited to: hazardous weather, accident, transport theft/malfunction, incapacitating illness, strikes, civil unrest etc. Where a course is cancelled by Peak Mountain Training, we will refund all monies paid to us. In all cases liability will only extend to the refund of monies received in respect to course fees.

Where a participant cancels a course place more than one month prior to the commencement of the course (or where we are able to resell a course place cancelled less than one month prior to the start date) a refund of 75% of the course fee will be made. Where a participant cancels a course place less than one month prior to the commencement of the course, Peak Mountain Training reserves the right to retain 75% of the course fee. For cancellations less than two weeks prior to the course start date no refund of course fees can be made. We advise all participants to ensure they have insurance cover for such cancellations.

Please note that for courses run on behalf of MLTE minimum course numbers apply. Until such time as the minimum course numbers have been met, Peak Mountain Training will refund all monies paid in the event that the course cannot run.

In the event that a course place is not available at the time of booking, Peak Mountain Training will refund all monies immediately.

Liability

Peak Mountain Training is not under any liability whatsoever in respect of loss or damage to personal property, not caused by the negligence or default of Peak Mountain Training or associates while attending the course.

Insurance

Please note that the course fee does not include insurance against cancellation, curtailment, injury, loss or damage which is not caused by the negligence or default of Peak Mountain Training. Participants are advised to take out personal insurance for the above eventualities.

Safety & Participation statement

The safety of our clients is paramount. However, all clients should be aware that all mountaineering activities involve an element of risk and as such should be aware of our participation statement.

Participation Statement:

“Mountaineering and associated activities, by their nature, involve an element of risk, which cannot be totally eliminated. Every care is taken to ensure the safety and well being of participants. However, adventurous activities do involve the acceptance of risk and of responsibility for the consequences of one’s actions.”

Peak Mountain Training reserves the right to exclude any participant from the planned activity if their actions are thought to endanger the safety of themselves or other clients. No refund of course fees will be given to anyone so excluded. Any client who acts in the contravention of the decisions or advice of the instructor or undertakes independent activities during the course will forfeit all professional protection and duty of care from the instructor.

Assurance

Peak Mountain Training prides itself on providing only the highest level of training and expertise. We believe qualifications to be only part of this assurance (though you will find that all our staff are qualified to the highest level). Additionally, you will find all our staff to have a proven track record in the field of training and assessment and a personal breadth and depth of knowledge born out of personal participation and the delivery of mountaineering instruction to all levels.

Equipment

Please let us know in advance if you require any specialist equipment. We encourage candidates to use their own equipment which should be well maintained and in good order. Peak Mountain Training reserves the right to examine specialist equipment and to exclude it from use if necessary.

Medical conditions and fitness

Peak Mountain Training must be made aware of any medical conditions, medication or injuries at the time of booking. After booking, if you are diagnosed, or sustain any form of injury which may affect your participation or safety, then please contact us immediately. All information is held in the strictest confidence. If you have any queries regarding your fitness for a chosen activity then please contact us.

Transport

Please note that you may be required to use your own vehicle during the course (if you have one).